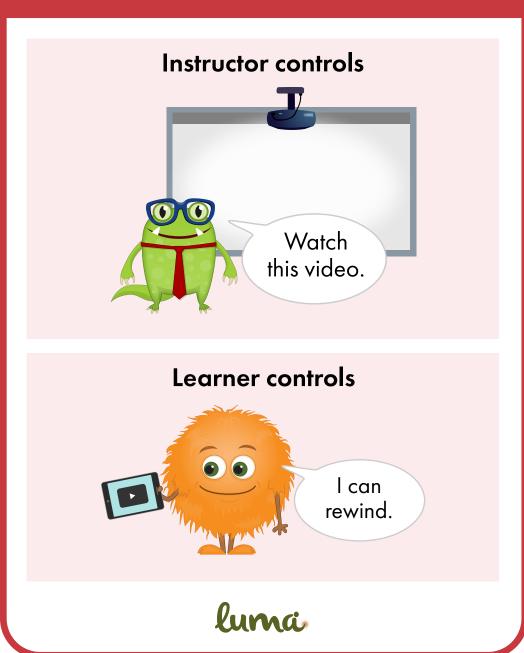
## Luma's Observation

Many times the instructor wants to control how the learners interacts with the content. Learning is promoted when the learner has control over their learning.



## **Lumafy Tip 20**

Ask open-ended questions that the learner could not answer unless they engage in the content.



What happened when the driver picked up their phone?

What is one takeaway that you will take back with you driving?

How will you help our company by practicing these skills outlined in the content? Be specific.

...and give bonus points for great answers.

luma